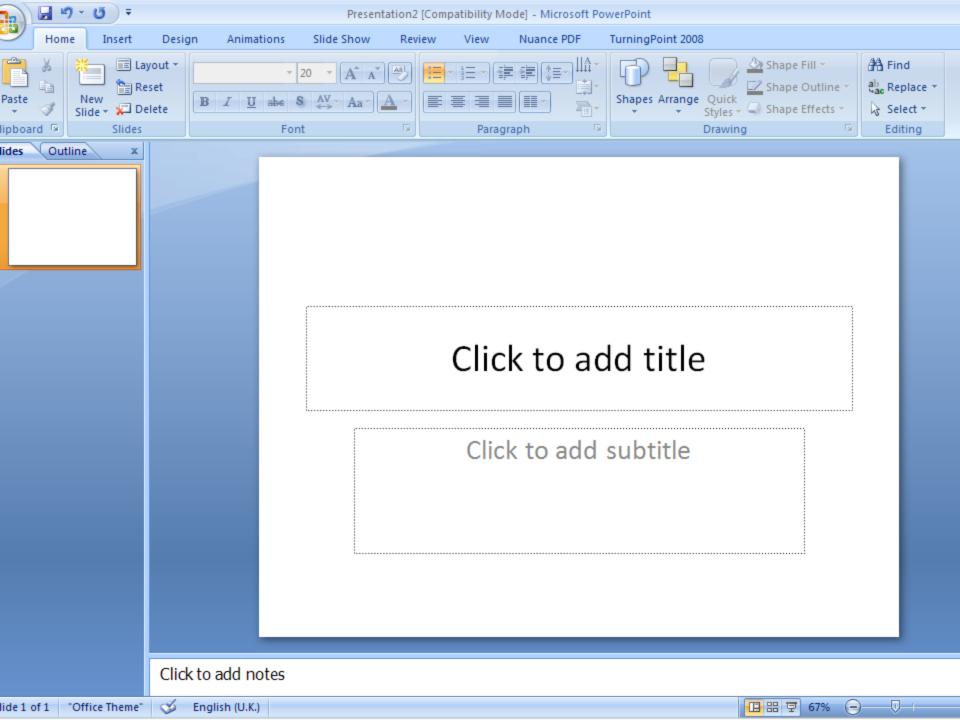
TurningPoint for evaluation

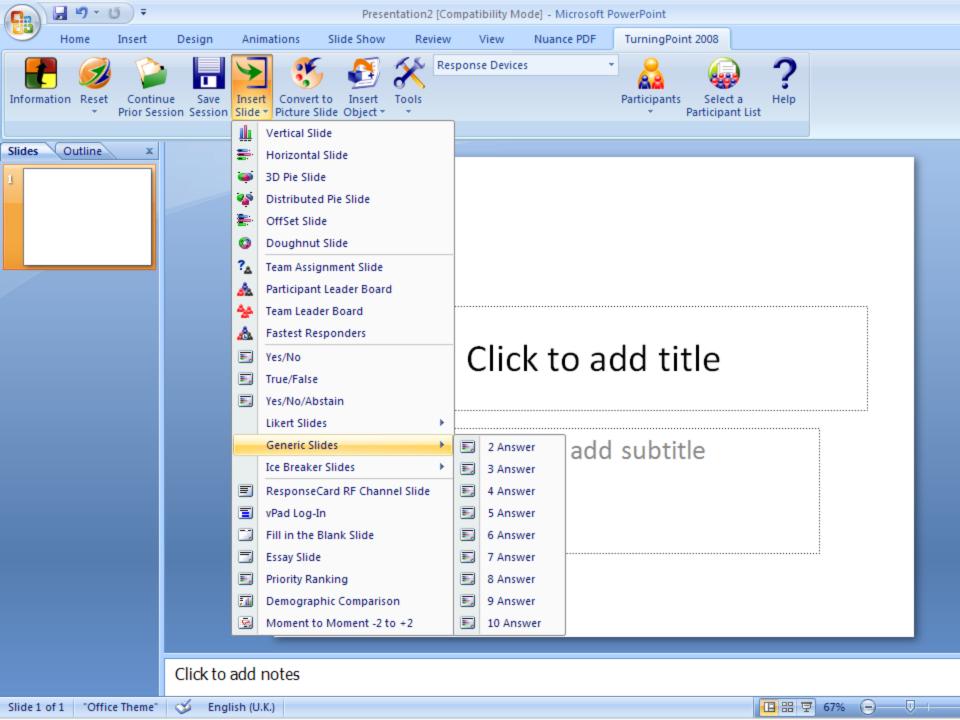
Tracey Ainsley Information Specialist



What is TurningPoint?

- Personal response system (PRS)
- Interactive response system
- Easy to use
- Used with normal Powerpoint
- http://www.turningtechnologies.co.uk/index.html





The Project

- Anne Harding; Kathryn Hordon; Paul Evans; Tracey Ainsley
- Aim to assess the impact of the skills programme on student learning
- Objectives
 - Assess the potential and usability of the PRS system
 - Evaluation content and delivery of Skills Sessions
 - Note any changes in the way students evidenced their work
 - To measure student progression and achievement

Where did we start?

- Co-operation from academics
- Core first year undergraduate module
- Co-operation from students



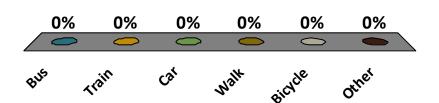
Induction

- Standard induction session was delivered
 - Introduction to the library
 - Library resources
 - Where to get help
- Five questions
 - Diagnostic question
 - 3 Top facts
 - Confidence



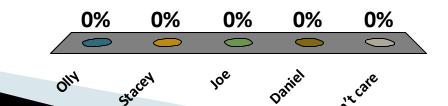
How did you travel to today's meeting?

- 1. Bus
- 2. Train
- 3. Car
- 4. Walk
- 5. Bicycle
- 6. Other



Who do you want to win the X Factor?

- 1. Olly
- 2. Stacey
- 3. Joe
- 4. Daniel
- 5. Don't care



Induction results

- Engagement immediately evident
- Anonymity provided full participation
- 92 % (average) recalled top facts correctly
- Longer term retention could be explored in the future
- Relaxed atmosphere
 - Engagement
 - Encouraged questions

Skills Sessions

- Combination of lectures and hands on
 - Catalogue
 - NORA federated search
 - Referencing & Plagiarism
- Evaluated traditionally-Paper forms

Focus Groups

- Sign up poor (Even with incentives)
- No second years at all
- Semi-structured
 - Related to skills sessions
 - Retention of information
 - Learning styles



TurningPoint ...for evaluation

INDUCTION

ANONYMOUS



ENGAGEMENT

SKILLS FOR INFORMATION SYSTEMS PROFESSIONALS

CATALOGUE WORKSHOP NORA LECTURE

NORA WORKSHOP

FOCUS GROUPS

1st YEAR

2nd YEAR

3rd YEAR

CONCLUSION

Confidence

Confident
S3%

Nervo
us
Neve
15%
use
Very17%
15%

+ 4%

3

We were never told that we had to look anything up, so I guess we just made it up..." 1st Year

as well. I've been here

until about 9 in the

evening before"

1st year

"We thought it was

just a case of: 'Here's

NORA, and this is

how you use it.'

Rather than: 'This is

NORA and you'll be using it for this

module" 1st Year

"...remember, we've

only been here 8

weeks"

1st Year

it's nice to come here
[library], especially with
the new opening hours

Tracey Ainsley, Paul Evans,
Anne Harding & Kathryn Hordon

 $\hbox{E-mail: ask4help@northumbria.ac.uk}$

northumbria

"...build up your skills every year, a bit. So that by the time you get to your final year... you've got those skills that you can use'

> "I think there's got to be a co-operation between the programme and yourselves" 3"d year

"I only attended the IT
Induction, because I'm
on an IT course. That
was fantastic, because I
didn't know about
Desktop Anywhere."

3rd Year

"I think there needs to be some real enforcement from within your course to use the Library, rather than them being just two separate things."

3rd Year

"I'd say I've definitely avoided citing and referencing certain things because of that. It was going to take me forever to write the reference out, so I would just write something else."

UNIVERSITY

Library and Learning Services

What happened next?

- TurningPoint software now on every teaching PC in the university
- Supported by IT services
- Library has purchased own handsets
- Used in
 - School visits
 - Staff development activities
 - Teaching sessions
 - Feedback

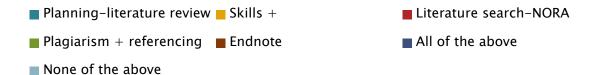


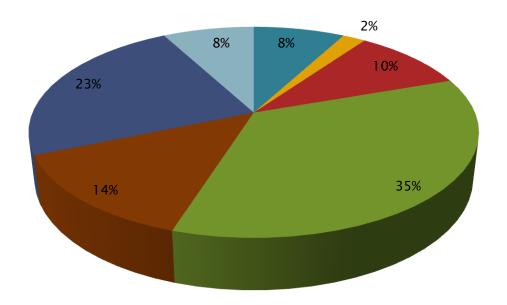
Referencing and plagiarism

- Dry subject
- Students didn't engage
- No response to questions asked
- Same session with TurningPoint
- Same questions
- Everyone responded
- Encouraged discussion
- Used for initial evaluation



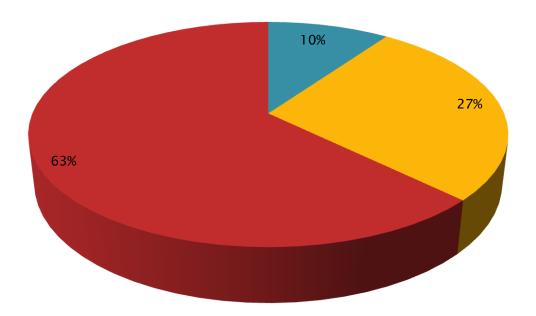
Which section of the day will help you more with your assignment?





Which aspect of the day did you like best?

- Chocolate orange literature review model Powerpoint presentations
- Interactivity using Turningpoint handsets



Conclusions

- TurningPoint
 - Software free
 - Easy to set up
 - Encouraged participation through anonymity
 - Engagement
 - Instigate discussion
 - Instant feedback
 - Quantitative data

- TurningPoint
 - Hardware expensive?
 - Occasionally forget to hand back handsets
 - Don't overuse

Pros

Cons



